

Features / Package Attributes	Standard	Advanced
ONGOING MAINTENANCE & SUPPORT		
Website Maintenance Coverage	1 Year	1 Year
Frequency of Changes and Updates	On Demand	On Demand
Number of Hours Provisioned per month	5 hours	10 hours
COVERED SERVICES		
Maintenance requests- Cosmetic changes, text updating, change of imagery or other design elements, removal / addition of link(s) etc	✓	✓
Bugs & Error Fixing : Issue with website, bugs or Operational errors	✓	✓
Advice and Consultation : Consultation and advice based on queries forwarded by client. Web hosting and domain issues, uploading websites, securing backup etc.	✓	✓
SUPPORT		
Online Issues Management Tool	✓	✓
Dedicated Account Manager	✓	✓
PRICING		
Total Monthly Cost	€50.00	€100.00
Markup		